

# Effective Management of the Supply Chain

How CIPS can support people and process development.

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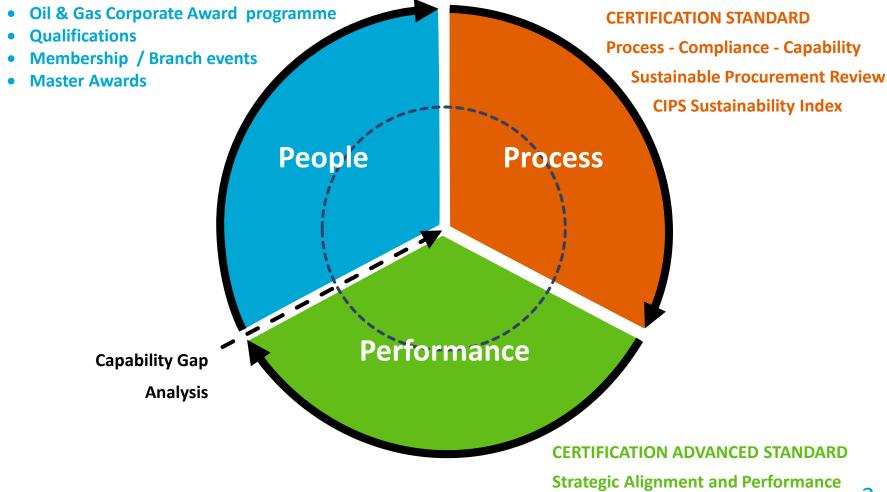
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#### **CIPS: Supporting SC Management in Aberdeen**







#### CIPS' Oil & Gas Corporate Award programme



Success, success, success...



So far: over 35 companies; over 90 individuals...



#### **Performance**















- development that meets the needs of the *present*,
- without compromising the ability of *future* generations to meet their needs

Source: Report of the World Commission on Environment and Development: Our Common Future/Brundtland Commission Report

#### ... and usually very beneficial



- 2012 Harvard Business School & LSE, over 18 years and 180 corporations:
  - High performance in sustainability outperforms by 15-30% average both in financial and stock performance
- 2011 PwC & INSEAD study
  - Adverse impact of 12% share value per major shock. Adverse direct costs of 0.7%. Payback on investments = x 85





### Procurement is uniquely positioned to influence sustainability





- Implementing relatively simple procurement strategies can *drive* positive behaviours within the supplier base
- Internal business leadership

- Drive "triple bottom line":
  - Save money
  - Reduce operating risk
  - Protect reputation





### Step 1: We researched the lay of the land (over 3 years)



Supported by the University of West England, we assessed 200+ papers & organisations. We found basic inefficiencies:

A diverse understanding of what is meant by sustainability

Suppliers spend
considerable effort
responding to the
same questions
from multiple
buyers

Buyers struggle to evaluate responses and to obtain meaningful risk coverage





## Step 2 - We took a collaborative approach







































## Step 3: We defined scope to address key risks



Sustainable Procurement =
Better Supplier Risk Management

#### **Economic Risk**

Are my suppliers financially viable and well governed?

#### **Environmental Risk**

How responsible and efficient are my suppliers?

### Social & Ethical Risk

Will my brand be harmed from my suppliers' actions?





### Step 4: We wanted to address market in-efficiencies, x-sector



#### Current

- Maintain Questionnaires
- Effort to evaluate responses
- Lack of expertise & time



- Multiple questionnaires
- Variations on the same theme
- Lack of consistency in scoring

#### Envisaged

#### = time and cost savings + true benchmark data

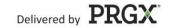






#### Outcomes





#### CIPS Sustainability Index Launched UK & Ireland, 2013



#### Measurement - Economic, Environmental and Social pillars / clusters



#### Economic



Corporate Governance



Financial Robustness



Innovation Capacity



Business Integrity & Ethics



Environmental



Environmental



Greenhouse Gas Emissions Consumption



Energy



Waste



Water Management Management



Sustainable Sourcing



Materials & Resource Use



Social



**Employment** Practice Indicators



Coporate Citizenship &



People Management Philanthropy & Development



Human Rights Compliance



Supply Chain

## Designed to address common data gaps, x-sectors





Supplier profiling critical

Buyers' in-house team profile and validate suppliers

Specialist 3<sup>rd</sup> party support, but can be expensive

Key 5-20% vendors

Supplier profiling is increasingly vital

Buyers perform own checks, <u>no standard approach</u>

Next 20-40% of vendors

Supplier profiling preferred at minimal cost Buyers do simple checks of dubious value

One-time &/or low value vendors

Supplier profiling not important





#### Commercial approach



### Commercial proposition for Supplier

- Low cost and tiered fee structure, established through on-line profiling
- SME proposition developed
- Renew every 6 or 12 months
- Fee provides: rating, accreditation, customised report, peer group benchmarks, document repository and community

### Commercial proposition for Buyers

- Zero/minimal fee approach
- Additional service to assist supplier on-boarding
- Provides: supplier ratings, peer group benchmarks, supplier search, document repository and community





#### Australasia launch





### The future: more connectedness





- Manage risk, more efficiently
- Connect suppliers throughout the chain
- Provide global coverage
- North America launch Q2 2014
- More collaboration





### CIPS – committed to the continued support of the Aberdeen Oil & Gas industry





A fast-growing Oil & Gas

Corporate Award programme in Aberdeen

Launch of the Oil & Gas
Corporate Award programme in Norway

Corporate Certification - maximise the performance of the PSCM function

Senior level Master Classes – Complex Capital Projects / Risk and Resilience in the Supply Chain

Specialist Skills support new for 2014 - Legal / Fraud

Less complex and sustainable supply chains
- CIPS Sustainability Index



## Thank you, and any questions?



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